

# ODTH First Class Logistics privacy policy

ODTH website terms and conditions and a statement on ODTH's commitment to user privacy on its websites.

Opslag en distributie Ter Haeghe. (hereinafter called 'ODTH') is pleased that you have visited our website and are interested in our company, products and services. It is important to us to protect your personal data during handling throughout the entire business process.

In the following, we explain what information ODTH collects when you visit our website and how this information is processed and for what specific purposes.

## **Who is the party responsible for data collection and processing?**

ODTH is the party responsible for collecting and processing your data. If you have any questions, suggestions and/or criticism in relation to data protection, please contact:

Opslag en distributie Ter Haeghe  
Doelhaagstraat 72  
2840 Rumst

In case of any questions please contact [dataprotection@odth.be](mailto:dataprotection@odth.be)

## **What is personal data?**

Personal data means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person. This includes information such as your real name, address, telephone number and date of birth. Information which cannot be linked to your real identity - such as favorite websites or number of users of a site - is not considered personal data.

## **What are the purposes of processing personal data?**

ODTH is committed to preserving the privacy of users of our website. When you visit our web page, our web servers always temporarily save for connection and set up and security purposes the connection data of the computer connecting to our site, a list of the web pages that you visit within our site, the date and duration of your visit, the IP address of your device, the identification data of the type of browser and operation system used as well as the website through which you linked to our site. Additional personal information such as your name, address, telephone number or e-mail address is not collected unless you provide this data voluntarily, e.g. while completing an online contact form, as part of a registration, survey, competition, fulfillment of contract or an information request.

## **Processing for advertising purposes**

If you are an existing customer, your data (e.g. name, address) may be processed to contact you in order to provide you with

the latest information about our offers, news, products and services. Apart from an existing consent, we will process your e- mail address exclusively in order to provide you with information regarding our products and services.

If you register for one of our newsletters, we are entitled to use your e-mail address for this purpose. You may unsubscribe from the newsletter at any time by clicking the relevant link at the bottom of the newsletter. In case you file an objection or unsubscribe from our newsletter services the respective data will be blocked, respectively deleted and no longer be processed for such purposes.

### **When will your data be deleted?**

Your data will be deleted as soon as they are no longer required for the purpose for which they were collected (e.g. within the framework of a contractual relationship). Where legal or practical obstacles prevent deletion, the data are blocked (e.g. special archiving obligations). The personal data in question shall be stored and saved by ODTB for maximum ten years after performance of the last commission or the handling of the last order or for the legally applicable storage time.

### **When do you receive information from ODTB?**

We would like to contact you about latest news, offers, product and services. If you contact ODTB , we will under certain circumstances, ask you whether you are interested in receiving commercial or other information. If you are an existing customer, your data (e.g. name, address) may be processed to contact you in order to provide you with the latest information about our offers, news, products and services.

### **Use of webtracking**

We use tracking software to determine how many users visit our website and how often. We do not use this software to collect individual personal data or individual IP addresses. The data are used solely in anonymous and summarized form for statistical purposes and for developing the website.

### **Use of Cookies**

"Cookies" are small files that enable us to store information related to your device and you, the user, specifically, while you visit one of our websites. Cookies help us to determine how frequently our internet pages are accessed as well as the number of users. And they help us configure our offers so that they are as convenient and efficient as possible for you.

**Cookies from Google Analytics.** These cookies use your IP address as basis for recognition, but will not identify you as an individual. The cookies store this information anonymously. The cookies collect information on the way users use our local web pages and use this information to create reports that help us improve our webpage. U can choose to opt out of Google Analytics on any website. To do this you can use following link:.

[Google Analytics Opt-out Browser Add-on](#)

### **Third Party Cookies in embedded content**

Please note that on some pages of our websites you may notice that cookies have been set that are not related to ODTB. When you visit a page with content embedded from, for example, YouTube or Vimeo, these service providers may set their own cookies on your web browser. ODTB does not control the use of these cookies and cannot access them due to the way

that cookies work, as cookies can only be accessed by the party who originally set them. You should check the third party websites for more information about these cookies.

odth.com embeds Google Maps. If you give your consent, in addition to log data, your IP address is transmitted to the Google Inc. 1600 Amphitheater Parkway, Mountain View, CA 94043, USA.

The relevant privacy policy can be found at [https://www.google.com/intl/en\\_policies/privacy/](https://www.google.com/intl/en_policies/privacy/). On the site <https://policies.google.com/technologies/product-privacy?hl=en&gl=en> you can make settings for your privacy.

Not everyone visiting our website will access the page through a browser. Some users will use a mobile device to visit websites or applications from ODTH. In this case it might not be possible to disable cookies or adjust browser settings.

### **How about data security?**

ODTH takes all of the necessary technical and organizational security measures to protect your personal data from being lost or misused. For instance, your data is saved in a secure operating environment which is not accessible to the public. Should you wish to contact ODTH by e-mail, we would like to point out that the confidentiality of the information sent cannot be guaranteed. The contents of e-mail messages can be read by third parties. We therefore recommend you send us confidential information only by post.

### **What rights do users have?**

You can request information about what data is stored about you.

You may request rectification, deletion and limitation of the processing (blocking) of your personal data as long as this is legally permissible and possible within the framework of an existing contractual relationship

To exercise your rights, send an email to: [dataprotection@odth.be](mailto:dataprotection@odth.be)

### **Changes to Privacy Notice**

We keep our Privacy Notice under regular review.

ODTH reserves the right to change its Privacy Notice at any time with or without prior notice. Please check back frequently to be informed of any changes. By using ODTH's websites you agree to this Privacy Notice.

This statement was last updated on June 30th 2020.