

ODTH First Class Logistics Privacy Policy

Terms and conditions of the ODTH website and a statement regarding ODTH's commitment to the privacy of ODTH website users.

ODTH or *Opslag en distributie ter Haeghe* [Storage and distribution ter Haeghe] thanks you for visiting our website and for your interest in our company and our products and services. We believe it is important to protect your personal data throughout its entire processing.

Below we explain what information ODTH collects when you visit our website and how this information is used.

Who is responsible for data collection and processing?

ODTH is responsible for collecting and processing your data. If you have any questions, suggestions and/or criticisms regarding odth.be, please contact:

ODTH

Doelhaagstraat 72

B-2840 Rumst

For questions and suggestions regarding data protection, please send an email to: dataprotection@odth.be

What do we understand by personal data?

Personal data are specific data about personal or factual characteristics related to a specific natural person or a natural person whose identity can be determined. These include, for example, your real name, address, telephone number and date of birth. Data that cannot be directly linked to your real identity – such as favourite websites or the number of users of a site – are not considered personal data.

What do we mean by the processing of personal data?

ODTH attaches great importance to maintaining the privacy of our website users. When you visit our website, for security reasons, our web servers always temporarily store the connection data of the computer with which you visit our website, a list of the pages you visit within our website, the date and duration of your visit, the identification data of the browser and operating system used as well as the website you came from. Other personal information – such as your name, address, telephone number or email address – will not be collected unless you provide these details on a voluntary basis, e.g. when you complete an online contact form as part of a registration, survey, competition, fulfilment of an agreement or a request for information.

What do we mean by use and transfer of personal data?

We use the personal data you provide solely for the technical administration of the website and to respond to your request. At the same time, we are able to improve the services we offer you and adapt the content and services of our website so that they are easier to use and better tailored to your wishes and needs.

Only if you have given permission for this in advance or – to the extent prescribed by legal regulations

– you have not objected to such, we also use these data for product-related surveys and marketing purposes.

ODTH will not share, sell, transfer or otherwise distribute your personal data to third parties, unless this is required by law or for the purpose of the agreement, or you have expressly given permission for such.

When will your data be erased?

Your data will be erased as soon as it is no longer required for the purpose for which it was collected (e.g. in the context of a contractual relationship). Where legal or practical obstacles prevent erasure, the data is blocked (e.g.

special archiving obligations). The personal data in question will be stored and retained by ODTH for a maximum of ten years after carrying out the last assignment or processing the last order or during the legally applicable retention period.

When will you receive information from ODTH?

ODTH would like to contact you with the latest information about changes to our website or about our offers, news, products and services. When you contact ODTH, we ask you in certain cases to indicate whether you are interested in receiving commercial or other information from us. If you are already an ODTH customer, you will of course continue to receive the necessary information about important changes to existing agreements.

Use of web tracking

We use tracking software to determine how many users visit our website and how often. We do not use this software to collect individual personal data or IP addresses. The data are used exclusively in anonymous and summarised form for statistical purposes and to further develop the website.

Use of cookies

“Cookies” are small files that can store specific information about your PC and you, the user, when you visit one of our websites. With the help of these cookies we can determine the number of users and how often our websites are visited. Cookies also enable us to propose those offers that are most suitable and efficient for you.

Google Analytics cookies. These cookies use your IP address as a basis for recognition, but do not identify you as an individual person. In other words: the information is stored anonymously. The cookies collect information about how our local pages are used by visitors. This is used to create reports and help us improve our local pages. You can also choose to no longer be tracked by Google Analytics on any website. To do this, click on the link below:

[Google analytics opt-out browser add-on](#)

Third-party cookies in embedded content

Please note that some pages of our websites may have cookies set that are not ODTH related. When you visit a page with embedded content from, for example, YouTube or Vimeo, these service providers may configure their own cookies in your web browser. ODTH does not monitor or have access to the use of these cookies due to the way the cookies work; only the party that originally placed the cookies has access to these cookies. Please refer to the third party websites for more information about these cookies.

Google Maps is built into odth.be. In addition to log data, your IP address will be transferred to Google Inc. 1600 Amphitheater Parkway, Mountain View, CA 94043, USA. The corresponding privacy policy can be found at https://www.google.com/intl/en_policies/privacy/.

You can configure your privacy settings on the site <https://www.google.com/intl/nl/policies/technologies/product-privacy>.

Not everyone who visits our website does so via a web browser. For example, some users use a mobile device to visit ODTH’s websites or use its applications. In this case, it is not always possible to disable cookies or adjust the browser settings.

What measures do we take to keep your data secure?

ODTH takes all the necessary technical and organisational security measures to protect your personal data against loss or misuse. For example, your data is stored in a secure working environment that is not accessible to the public.

If you wish to contact ODTH by email, we would like to point out that the confidentiality of the information sent cannot be guaranteed. The content of email messages can be read by third parties. We therefore recommend that you only send confidential information to us by post.

What rights do you have as a user?

Upon written request, we will inform you which personal data about you (e.g. name, address) we have stored. You can request information regarding which user data are stored.

You can also request correction, erasure and blocking, where there is a legal basis for such.

For questions and suggestions regarding data protection, please send an email to: dataprotection@odth.be

Changes to the data protection statement

We regularly update our data protection statement.

ODTH reserves the right to change the data protection statement at any time, without prior notice. So check regularly whether changes have been made. By using the ODTH website you agree to this privacy policy.

This statement was last updated on: 30/06/2020.